



## A New Way To Report Crimes And Information Across Sussex

Police Forces across England & Wales are using a new system called Single Online Home (SOH). This is a policing portal which allows the public to easily report crimes, incidents and information online.

The police non-emergency phone number 101 remains available if personal contact is required. However, using SOH significantly reduces wait times for those reporting crimes or incidents, or if you simply wish to provide some information to the police. Reporting online via SOH is easy and effective. It has been positively endorsed by a number of Neighbourhood Watch members who have had the opportunity to use it.

The new portal can be found on the home page of the recently updated Sussex Police website [www.sussex.police.uk](http://www.sussex.police.uk). In addition to the Report area, here you will find a new box "Tell us about ...". There is a drop down from which you can select, for example, "Something you've seen or heard".

We have given you this information as we know that some people are rightly cautious about clicking on links in E-mails. However, there are some shortcut links available as below, which we have tested for you.

If reporting a crime or incident which has occurred in Sussex, SOH is available directly via <https://sussex.police.uk/contact-us/report-online/>. You can scroll further down that page to see other options.

If reporting a crime or incident which has occurred outside of Sussex, SOH is available via <https://report.police.uk>.

If it's something that you've seen or heard the link is <https://www.sussex.police.uk/tua/tell-us-about/soh/something-youve-seen-or-heard/>.

SOH should not be used for an emergency – dialling 999 remains the means of contact if there is danger to a person or if a crime is being committed.

All reports submitted via SOH will receive an immediate acknowledgement message. Reports are reviewed in live time, and within 48 hours Sussex Police will provide a personal response from a named staff member.